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# QUALITY CARE IS EQUITABLE CARE

## The case for culturally and linguistically responsive health care

# WEDNESDAY, MAY 26, 2021 • 1:30 to 3:30 PM

## SESSION FIVE: Building and Cultivating Culturally Effective Organizations

This session will introduce participants to the **Culturally Effective Organizations (CEOrgs) Framework**, a national roadmap to guide health care organizations to improve capacity and effectiveness in providing equitable care and services. Participants will:

- $\Rightarrow$  Learn how to distinguish individual, collective and organizational level cultural competence.
- $\Rightarrow$  Identify organizational, structural and clinical strategies to implement culturally appropriate policies and practices.

#### **SPEAKERS**



Director, Southern New Hampshire Area Health Education Center (AHEC) **Trinidad Tellez, MD** 

Paula Smith, MBA, EdD

Equity Consultant, Southern New Hampshire Area Health Education Center (AHEC)

#### **TARGET AUDIENCE**



Health care organization managers, executives, clinical and QI directors, and diversity, language access and HR directors. Health care and behavioral health practitioners, other front-line staff, and cultural leaders are also welcome to attend.

## Cost to attend the online session is \$35\*.

Register here: https://tinyurl.com/ybnhe26y. Preferred browser is Chrome.

\*This program is free for community health workers, qualified medical interpreters and graduate health professions students. Please register here: <u>https://tinyurl.com/tk5p2ybs</u>.

### Continuing education contact hours will be available.

This is a program of the Northern Vermont Area Health Education Center (AHEC) with support from Bi-State Primary Care Association, Northeastern Vermont Regional Hospital, Northern Counties Health Care, Champlain Valley Office of Economic Opportunity, and Emily LeVan, DNP, RN, APRN, NP-C, ENP-C.

Need more information? Call Katina Cummings at (802) 748-2506, Ext. 2 , or email ContinuingEd@nvtahec.org