

===YOU ARE INVITED to REGISTER TODAY!===



## QUALITY CARE IS EQUITABLE CARE

The case for culturally and linguistically responsive health care

THURSDAY, APRIL 29, 2021 ♦ 1:00 to 3:15 PM

### SESSION FOUR: Best Practices for Equitable Health Care

This session will introduce two essential clinical competencies, often overlooked by clinicians and other practitioners, to ensure a culturally responsive clinical encounter that can help shape assessment, treatment and outcomes, including:

- ⇒ Strategies to work effectively with qualified medical interpreters (face-to-face and by phone)
- ⇒ Tools for the practitioner to explore the patient's culturally determined beliefs around health and illness, through applying explanatory models of care

Interactive sessions will follow presentations by Vermont experts practicing in health care and qualified medical interpreters experienced in working with diverse populations in health care settings. Participants will gain knowledge and skills to incorporate practical tools to improve care quality and performance.

**PRESENTERS:** Heather Link, MD, *General Pediatrician, the University of Vermont Health Network*  
Linda Li, LICSW, *Community Health Centers of Burlington, VT*



**TARGET AUDIENCE:** Health care practitioners & managers, public health staff, QI directors, social workers, mental health & addictions counselors, community health workers\*, and qualified medical interpreters\*.

**Cost to attend the online session is \$35\*.**

Register here: <https://tinyurl.com/a9t5vy39>. Preferred browser is Chrome.

**\*This program is free for community health workers, qualified medical interpreters and graduate health professions students. Please register here: <https://tinyurl.com/2xsv8upn>.**

*Continuing education contact hours will be available.*

This is a program of the Northern Vermont Area Health Education Center (AHEC) with support from Bi-State Primary Care Association, the Champlain Valley Office of Economic Opportunity, and Emily LeVan, DNP, RN, APRN, NP-C, ENP-C

Need more information? Call Katina Cummings at (802) 748-2506, Ext. 2, or email [ContinuingEd@nvtahec.org](mailto:ContinuingEd@nvtahec.org)