

Quality Care is Equitable Care Series

Making the Case for Health Equity in VT: From Evidence to Action

Session 2: Next Learnings and Resources

Next Learnings: *(proposed questions for future reflection, discussion and professional collaboration)*

1. Has your organization adopted a **language access plan** to provide limited English proficient (LEP) persons with meaningful access to health care and related services? If so, do employees receive training to understand and implement the policies/procedures in this plan?
2. Which minority patient populations and special populations are providers in your practice **MOST** prepared to treat? **LEAST** prepared to treat?

Resources for you and/or your practice/organization:

Betancourt, Joseph R, and Alexander R Green. "Commentary: linking cultural competence training to improved health outcomes: perspectives from the field." *Academic Medicine: Journal of the Association of American Medical Colleges* vol. 85,4 (2010): 583-5. <https://doi:10.1097/ACM.0b013e3181d2b2f3>

Flores, Glenn et al. "Errors of medical interpretation and their potential clinical consequences: a comparison of professional versus ad hoc versus no interpreters." *Annals of emergency medicine* vol. 60,5 (2012): 545-53. <https://doi:10.1016/j.annemergmed.2012.01.025>

Limited English Proficiency and Patient Safety, The Disparities Solutions Center, <https://www.mghdisparitiessolutions.org/limited-english-proficiency>

Office of Minority Health, U.S. Department of Health and Human Services. April 2013. *National Standards for Culturally and Linguistically Appropriate Services in Health and Health Care: A Blueprint for Advancing and Sustaining CLAS Policy and Practice.*

Stephen JM. Pediatric Nurses' Experiences in Caring for Non-English Speaking Patients and Families. *Journal of Transcultural Nursing*. January 2021. <https://doi:10.1177/1043659620986607>

Robert Wood Johnson Foundation. *Achieving Health Equity: Why Equity Matters.* Health Equity in Action. www.rwjf.org/en/library/features/achieving-health-equity.html

"Unnatural Causes: Is Inequality Making Us Sick?" (film) (California Newsreel with Vital Pictures, Inc. 2008) at <http://www.unnaturalcauses.org>

"Worlds Apart: A Four-Part Series on Cross-Cultural Health Care" (film) Produced by Maren Grainger-Monsen, M.D. and Julia Haslett. Available from Fanlight Productions at 1-800-937-4113, www.fanlight.com or by email at orders@fanlight.com (2003)] <https://med.stanford.edu/medethicsfilms/films/worldsapart.html>