

Quality Care is Equitable Care Series

Unmasking Health Disparities through a Health Equity Lens

Session 1: Next Learnings and Resources

Next Learnings: *(proposed questions for future reflection, discussion and professional collaboration)*

1. What first or next steps should your organization take to enhance health equity within your practice?
2. Does your organization currently address the social determinants of health (economic resources, food insecurity, etc.) in delivering care to your patients? If so, how?
3. What are your organization's current strengths and/or challenges in providing care to underserved populations in your area? How do you know? *(Reflection question from webinar)*
4. Do you and/or your organization face challenging issues of racism and/or patterns of exclusion in your workforce, practice or broader community? If so, how have you addressed them?
5. Does your agency/practice collect patient race, ethnicity and language (REaL) data? If so, how is it used? In particular, do you tie patient REaL data to patient outcomes or other measures such as patient satisfaction, complaints, or adverse or critical incidents? *(Reflection question from webinar)*

Resources for you and/or your practice/organization:

Betancourt, Joseph R. "The Path to Equity in Healthcare Leads to High Performance, Value, and Organizational Excellence." *Journal of healthcare management / American College of Healthcare Executives* vol. 65,1 (2020): 7-10. doi:10.1097/JHM-D-19-00257

Braveman, Paula. "What are health disparities and health equity? We need to be clear." *Public health reports (Washington, D.C.: 1974)* vol. 129 Suppl 2, Suppl 2 (2014): 5-8. doi:10.1177/003335491412915203

Institute of Medicine. 2003. *Unequal Treatment: Confronting Racial and Ethnic Disparities in Health Care*. Washington, DC: The National Academies Press. <https://doi.org/10.17226/10260>.
<https://www.nap.edu/download/10260>

Khan A, Yin HS, Brach C, et al. Association Between Parent Comfort With English and Adverse Events Among Hospitalized Children. *JAMA Pediatr.* 2020; 174(12):e203215. doi:10.1001/jamapediatrics.2020.3215

Walker PF. Practicing medicine in the global village: use of guidelines and virtual networks. *CMAJ.* 2011 Sep 6;183(12):E926-7. doi: 10.1503/cmaj.100625. Epub 2010 Jun 7. PMID: 20530162; PMCID: PMC3168667.

National Healthcare Quality and Disparities Report. Content last reviewed April 2020. Rockville, MD: Agency for Healthcare Research and Quality; September 2019. AHRQ Publication No. 19-0070-EF.

Rural Health Research Gateway. *Rural Ethnic/Racial Disparities: Social and Systemic Inequities*. 2020. Web page link: <https://www.ruralhealthresearch.org/recaps/12>

Rural Health Research Gateway. *Rural Ethnic/Racial Disparities: Adverse Health Outcomes*. 2020. Web page link: <https://www.ruralhealthresearch.org/recaps/11>

Institute for Healthcare Improvement, *Why It's Not Possible to Have Equity in Health Care*. Video link at: <https://www.youtube.com/watch?v=xFx5tCVX1IM>